

DATA FOR EVERY MONTH ENDING

TREND OF MONTHLY DISPOSAL OF COMPLAINTS

SHOULD INCLUDE COMPLAINTS OF PREVIOUS MONTH RESOLVED IN THE CURRENT MONTH IF ANY

Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of Annual Disposal of Complaints					
SN	YEAR	Carried forward from year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	NIL	NIL	NIL	NIL
2	2018-19	NIL	NIL	NIL	NIL
3	2019-20	NIL	NIL	NIL	NIL
4	2020-21	NIL	NIL	NIL	NIL
5	2021-22	NIL	NIL	NIL	NIL
6	2022-23	NIL	NIL	NIL	NIL
7	2023-24	NIL	NIL	NIL	NIL
8	2024-25	NIL	NIL	NIL	NIL
9	2025-26	NIL	NIL	NIL	NIL
10	2026-27	NIL			
	Grand Total	NIL	NIL	NIL	NIL